

**Rinnai 'Winter Warmth' Special - SA**

**Terms & Conditions**

1. The promoter is Rinnai Australia Pty Ltd, 100 Atlantic Drive Keysborough, VIC ABN 74 005 138 769 ("Rinnai").
2. By making a claim for an e-Gift Card under Rinnai 'Winter Warmth' Special ("Claim"), the Claimant agrees with these terms and conditions.
3. The Digital Rewards Offer ("Offer") is available to SA residence only, who are not retailers or re-sellers of Rinnai's products, or the employees and family members of such retailers or re-sellers of Rinnai's products.
4. Rinnai reserves the right to refuse any Claim if the Product is returned to the point of sale.
5. Each Claim can only be lodged by an individual consumer for a single Participating Product. Plumbers/builders and all Corporate entities are not eligible to make a Claim. The Claimant may submit up to three (3) Claims per installation address, per individual, provided that each Claim corresponds to a purchase of a Participating Product. Maximum of three (3) Claims per installation address.
6. All Claims must comply with the requirements of these terms and conditions and are subject to verification by Rinnai. Rinnai reserves the right to reject any Claim that does not comply with these terms and conditions. Illegible, incorrect, incomplete or indecipherable Claims will be deemed invalid.
7. This Offer commences at 12:01AM 1st May 2018 and ends at 5.30PM on the 31<sup>st</sup> of August 31<sup>st</sup>2018 ("Offer Period").
8. This Offer only applies to the purchase and installation of the following Rinnai Gas Ducted Heaters ("Participating Products"), which must be purchased on or between 12:01AM 1<sup>st</sup> May 2018 to 5:30PM August 31<sup>st</sup> 2018 ("Purchase Period"):

Participating Products	eGift Card Amount	Purchase Period
RSP5 (Rinnai Starpro)	\$200	May 1 <sup>st</sup> – August 31 <sup>st</sup>
RSP6 (Rinnai Starpro)	\$200	May 1 <sup>st</sup> – August 31 <sup>st</sup>

9. Consumers are given a period of 1 month ("Grace Period") in advance from the promotion end date ("August 31<sup>st</sup>") to submit their claims with the relevant documentation. Claims must be submitted on or before the 30<sup>th</sup> of September 2018.
10. The Offer excludes any other product that was not specified in Condition 8 above.
11. Rinnai does not guarantee that all Participating Products will be available for purchase throughout the Purchase Period.
12. This Offer is limited to SA installations only and expressly excludes products designated for non- residential applications including but not limited to commercial or industrial building applications, projects or similar property developments; motels, hotels, caravans, mobile homes, nursing homes, retirement village complexes and other care institutions.
13. To be eligible to make a Claim, the Claimant must:
  - a. Purchase a Participating Product during the Purchase Period from participating dealers in SA (refer to dealer list)
  - b. Provide the proof of purchase (being a legible copy of the receipt or tax invoice in the Claimant's name, showing the product purchased, date of purchase).

14. To redeem the Offer and make a Claim, the Claimant must:

- c. Complete the Claim form in full online via [rinnairewards.com.au](http://rinnairewards.com.au), ensuring they provide all of the requested details; and
- d. Upload a clear image of their receipt for the purchase of an Eligible Product.

Failure to provide a proof of purchase will result in an invalid entry and forfeiture of any right to the Offer. The receipt or tax invoice must clearly specify the Claimant's name and the store at which the purchase was made during the Purchase Period.

15. If an Eligible Claimant complies with steps 13 and 14 above and their claim is deemed valid, they will be sent an email (to the email address provided at the time of making their claim) within 5 weeks of the close of the offer containing a unique reward code and instructions on how to redeem their choice of eGift Card via [rinnairewards.com.au](http://rinnairewards.com.au). The unique codes must be redeemed within one (1) month from the date the email with the code is sent.

Successful claimants will be able to select from the following retailers for their \$200 eGift Card:

- JB Hi Fi
- Coles
- Caltex
- The Good Guys
- Myer
- Dan Murphys

Once the Claimant has selected their preferred retailer, no changes can be made. All retailer eGift Cards are subject to the individual retailer Terms and Conditions of use.

16. Woolworths Group Ltd ABN 88 000 014 675 is the issuer of the Dan Murphy's eGift Card, but is not the promoter of the offer, nor responsible for fulfillment of the offer terms. Dan Murphy's Gift Cards are valid for 12 months from the date of issue and are redeemable at participating stores only. For a list of participating stores and full Gift Card Terms and Conditions visit [www.everydaygiftcards.com.au](http://www.everydaygiftcards.com.au)

17. Claims, including any re-submission of previously rejected Claims, received by Rinnai after the Offer Period will not be accepted. Rinnai is not responsible for any lost or missing claims, or other documents to which Condition 14 applies.

18. In the event of competing Claims containing the same purchase details (or same installation address), the right to accept this Offer is vested in the first invoiced purchaser.

19. This Offer is subject to the laws of the State of Victoria. Rinnai, to the extent permitted by applicable law, disclaims all liability whether in contract, tort (including negligence), under any statute or otherwise, in relation to the Offer. For any claim concerns please contact Gift Card Planet on 1300 079 267.

20. This Offer is not available for any Participating Product sold in conjunction with any other offer by Rinnai including promotions, shop soiled, business associates or friends of staff purchases or factory seconds.

21. All Claims become the property of Rinnai. By participating in this Offer, each Claimant consents to Rinnai and its agents collecting and holding the personal information provided under Conditions 14 and 16 above, unless otherwise advised by the Claimant. Rinnai will use the personal information provided under Conditions 14 and 16 above, for the conduct of this Offer only. The Claimants have the right to access and correct any personal information being held by Rinnai by addressing that request to [promotions@rinnai.com.au](mailto:promotions@rinnai.com.au). Rinnai's Privacy Statement is available at [www.rinnai.com.au](http://www.rinnai.com.au). Rinnai and its agents will not transfer or disclose the information submitted to any third parties, unless required by law.

22. Rinnai reserves the right in its sole discretion to cancel, terminate, modify or suspend the Offer in the event that the Offer is being interfered with in any way, or if the Offer is not capable of running as planned, or any other causes beyond Rinnai's control. Changes and amendments to these Terms and Conditions will be published at [www.rinnai.com.au](http://www.rinnai.com.au).

23. This Offer is only available while stocks last and is not valid for backordered or forward ordered products.