

## Rinnai – Tradelink ICC T20 Cricket World Cup Promotion

### Terms and Conditions

<b>The Promoter</b>	Rinnai Australia Pty Ltd (ABN: 74 005 138 769) 100 Atlantic Dr, Keysborough VIC 3173.
<b>Who can enter?</b>	Only Australian residents who are aged 18 or over.
<b>Who can't enter?</b>	Directors, officers, management and employees (and their immediate families) of: a) the Promoter; and b) the agencies, companies or participating retailers associated with this promotion. Immediate family means any of the following: spouse, ex-spouse, de-facto spouse, child or step-child (whether natural or by adoption), parent, step-parent, grandparent, stepgrandparent, uncle, aunt, niece, nephew, brother, sister, step-brother, step-sister or first cousin.
<b>Promotion Website</b>	<a href="http://www.rinnai.com.au/t20">www.rinnai.com.au/t20</a>
<b>Promotion Period</b>	12:01am (AEST) 01/06/2022 to 11:59pm (AEST) 31/08/2022.
<b>Participating Retailers</b>	Tradelink only
<b>Participating Products</b>	Any Rinnai Hotflo Storage Hot Water unit or Rinnai Enviroflo Electric Heat Pump. For a full list of eligible products, please visit <a href="http://www.rinnai.com.au/t20">www.rinnai.com.au/t20</a> A minimum of 5 purchases is required to qualify for the Major Prize draw.
<b>Entry Instructions</b>	To enter the draw, you must, during the Promotion Period purchase a Participating Product from a Participating Retailer (“Qualifying Purchase”) as outlined below: <ul style="list-style-type: none"> <li>• <b>Major Prize Draw:</b> You must purchase a minimum of 5 eligible products.</li> <li>• <b>Weekly Prize Draw:</b> You must purchase a minimum of 1 eligible product.</li> </ul> Any subsequent purchases following the Qualifying Purchase results in an additional entry into both the Major and Weekly Prize Draw. Once a Qualifying Purchase has been made, all eligible entrants are then automatically entered into the relevant draw as outlined below.
<b>How many Major Winners will there be and how will they be chosen?</b>	There will be 58 Major Prize Winners determined in respect of this competition as follows: <b>Adelaide:</b> 12 Tradelink Customer Winners <b>Brisbane:</b> 4 Tradelink Customer Winners <b>Hobart:</b> 8 Tradelink Customer Winners <b>Melbourne:</b> 16 Tradelink Customer Winners <b>Perth:</b> 6 Tradelink Customer Winners <b>Sydney:</b> 12 Tradelink Customer Winners Entries will be separated into one of six groups, in accordance with an entrant’s residential address, as follows: <ul style="list-style-type: none"> <li>• SA</li> <li>• QLD</li> <li>• TAS</li> <li>• VIC</li> </ul>

	<ul style="list-style-type: none"> <li>• WA</li> <li>• NSW</li> </ul> <p>There will be 6 draws conducted. The draws will be held in the presence of an independent scrutineer at 12:00pm (AEST) on 12/09/2022 at iGoDirect Group at 45 Stubbs Street Kensington VIC 3031. A minimum of 5 qualifying purchases is required to be included in the Major Prize draw.</p> <p><b>SA</b></p> <p>The 12 valid entries drawn randomly in the SA draw from the entries received during the Competition Period will win a SA prize.</p> <p><b>QLD</b></p> <p>The 4 valid entries drawn randomly in the QLD draw from the entries received during the Competition Period will win a QLD prize.</p> <p><b>TAS</b></p> <p>The 8 valid entries drawn randomly in the TAS draw from the entries received during the Competition Period will win a TAS prize.</p> <p><b>VIC</b></p> <p>The 16 valid entries drawn randomly in the VIC draw from the entries received during the Competition Period will win a VIC prize.</p> <p><b>WA</b></p> <p>The 6 valid entries drawn randomly in the WA draw from the entries received during the Competition Period will win a WA prize.</p> <p><b>NSW</b></p> <p>The 12 valid entries drawn randomly in the NSW draw from the entries received during the Competition Period will win a NSW prize.</p> <p>The Promoter may draw additional reserve entries in the draw and record them in order, in case a winning entry/entrant is deemed invalid or a prize is unclaimed (Reserve Entrants).</p>																					
<p><b>How many Weekly Winners will there be and how will they be chosen?</b></p>	<p>There will be twelve (12) Weekly Winner’s determined in respect of this competition.</p> <p>There will be 12 weekly draws conducted as outlined below. The draws will be held at iGoDirect Group at 45 Stubbs Street Kensington VIC 3031 at 12:00pm</p> <table border="1" data-bbox="432 1413 1385 1989"> <thead> <tr> <th>Draw Date</th> <th>Calendar Period</th> <th>Number of Prizes</th> </tr> </thead> <tbody> <tr> <td>08/06/2022</td> <td>For each day between 12.01am on 01/06/2022 and 11:59pm AEST on 07/06/2022 (inclusive)</td> <td>1</td> </tr> <tr> <td>15/06/2022</td> <td>For each day between 12.01am on 08/06/2022 and 11:59pm AEST on 14/06/2022 (inclusive)</td> <td>1</td> </tr> <tr> <td>22/06/2022</td> <td>For each day between 12.01am on 15/06/2022 and 11:59pm AEST on 21/06/2022 (inclusive)</td> <td>1</td> </tr> <tr> <td>29/06/2022</td> <td>For each day between 12.01am on 22/06/2022 and 11:59pm AEST on 28/06/2022 (inclusive)</td> <td>1</td> </tr> <tr> <td>06/07/2022</td> <td>For each day between 12.01am on 29/06/2022 and 11:59pm AEST on 05/07/2022 (inclusive)</td> <td>1</td> </tr> <tr> <td>13/07/2022</td> <td>For each day between 12.01am on 06/07/2022 and 11:59pm AEST on 12/07/2022 (inclusive)</td> <td>1</td> </tr> </tbody> </table>	Draw Date	Calendar Period	Number of Prizes	08/06/2022	For each day between 12.01am on 01/06/2022 and 11:59pm AEST on 07/06/2022 (inclusive)	1	15/06/2022	For each day between 12.01am on 08/06/2022 and 11:59pm AEST on 14/06/2022 (inclusive)	1	22/06/2022	For each day between 12.01am on 15/06/2022 and 11:59pm AEST on 21/06/2022 (inclusive)	1	29/06/2022	For each day between 12.01am on 22/06/2022 and 11:59pm AEST on 28/06/2022 (inclusive)	1	06/07/2022	For each day between 12.01am on 29/06/2022 and 11:59pm AEST on 05/07/2022 (inclusive)	1	13/07/2022	For each day between 12.01am on 06/07/2022 and 11:59pm AEST on 12/07/2022 (inclusive)	1
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	<p>The first valid entry drawn randomly in each weekly draw will win a weekly prize.</p> <p>Entries in each weekly draw will not be entered into any subsequent weekly draw(s).</p> <p>The Promoter may draw additional reserve entries in a draw and record them in order, in case a winning entry/entrant is deemed invalid (Reserve Entrants).</p>																																										
<b>What is the Major Prize?</b>	<p>There are up to fifty eight (58) Major Prizes available.</p> <table border="1"> <thead> <tr> <th>Number Available</th> <th>Prize</th> <th>Prize value (ea)</th> <th>Total prize value</th> </tr> </thead> <tbody> <tr> <td colspan="4"><b>SA</b></td> </tr> <tr> <td>6</td> <td>Open Air Boxes Ticket to AUS V AFG in Adelaide on 04/11/2022</td> <td>\$795</td> <td>\$4770</td> </tr> <tr> <td>6</td> <td>Open Air Boxes Ticket to Semi Final in Adelaide on 10/11/2022</td> <td>\$795</td> <td>\$4770</td> </tr> <tr> <td colspan="4"><b>QLD</b></td> </tr> <tr> <td>4</td> <td>Open Air Boxes Ticket to AUS V GB2 at the Gabba, Brisbane on 31/10/2022</td> <td>\$595</td> <td>\$2380</td> </tr> <tr> <td colspan="4"><b>TAS</b></td> </tr> <tr> <td>8</td> <td>Private Suite Ticket to GA1 V GB2 at the Bellerive, Hobart on 23/10/2022</td> <td>\$395</td> <td>\$3160</td> </tr> <tr> <td colspan="4"><b>VIC</b></td> </tr> <tr> <td>8</td> <td>Private Suite Ticket to AUS V ENG at the MCG, Melbourne on 28/10/2022</td> <td>\$1195</td> <td>\$9560</td> </tr> </tbody> </table>			Number Available	Prize	Prize value (ea)	Total prize value	<b>SA</b>				6	Open Air Boxes Ticket to AUS V AFG in Adelaide on 04/11/2022	\$795	\$4770	6	Open Air Boxes Ticket to Semi Final in Adelaide on 10/11/2022	\$795	\$4770	<b>QLD</b>				4	Open Air Boxes Ticket to AUS V GB2 at the Gabba, Brisbane on 31/10/2022	\$595	\$2380	<b>TAS</b>				8	Private Suite Ticket to GA1 V GB2 at the Bellerive, Hobart on 23/10/2022	\$395	\$3160	<b>VIC</b>				8	Private Suite Ticket to AUS V ENG at the MCG, Melbourne on 28/10/2022	\$1195	\$9560
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	8	Private Suite Ticket to Final at the MCG, Melbourne on 13/11/2022	\$1595	\$12760
	<b>WA</b>			
	6	Open Air Boxes Tickets to AUS V GA1 Perth on 25/10/2022	\$595	\$3570
	<b>NSW</b>			
	6	Open Air Boxes Tickets to AUS V NZ at the SCG, Sydney on 22/10/2022	\$995	\$5970
	6	Open Air Boxes Tickets to Semi Final at the SCG, Sydney on 29/11/2022	\$995	\$5970
<b>What is the Weekly Prize?</b>	<p>There are up to 12 (12) Weekly Prizes:</p> <ul style="list-style-type: none"> <li>12 x \$500 Digital Rebel Gift Card</li> </ul> <p>To read the full Rebel Gift Card Terms and Conditions visit:  <a href="https://www.rebelsport.com.au/customer-service/giftcard-terms.html">https://www.rebelsport.com.au/customer-service/giftcard-terms.html</a></p> <p>The Digital Rebel Gift Card will be sent to each winner's email address, as specified in their online entry form within 2 business days of the draw date.</p> <p>There is a limit of one weekly prize per person (except for SA residents).</p>			
<b>Total prize pool</b>	The total prize pool is up to \$58,910. SA prize pool is up to \$15,540. NSW prize pool is up to \$17,940.			
<b>How many times can I enter?</b>	There is no entry limit however there is a limit of one weekly prize person (except for SA residents). Winners of the weekly prize (except for SA residents) will not be included in the subsequent weekly draw			
<b>How and when will the winner/s be informed?</b>	<p>All prize winners will be notified within two (2) business days of the draw via email.</p> <p>Any winners of both win weekly and major prizes will have their name and state/territory of residence published online at <a href="http://www.tradelink.com.au">www.tradelink.com.au</a> within 7 business days of draw</p>			
<b>Unclaimed Weekly prize/s</b>	<p><b>Prize claim date:</b> 5:00pm (AEDT) on 28/02/2023.</p> <p><b>Unclaimed prize determination:</b> 12:00pm (AEST) on 01/03/2023 at iGoDirect Group.</p> <p>If any of the weekly prizes are un-won, or have not been accepted or claimed by the prize claim date above or if, after making all reasonable attempts, the Promoter can't contact a winner (or a winner does not contact the Promoter) by the prize claim date above, the relevant entry/ies will be discarded and the Promoter will carry out an unclaimed prize draw in the presence of an independent scrutineer (if required) at the date, time and place stated above to randomly distribute the prize/s in descending order of value. Any winner/s will be informed by email within two (2) business days of determination. Any winners will have their name and state/territory of residence published online at <a href="http://www.tradelink.com.au">www.tradelink.com.au</a> from 08/03/2023 for a period of 28 days.</p>			
<b>Permit Numbers</b>	<p>Authorised under:</p> <p>NSW Authority No. TP/01885 and SA: T22/733</p>			

**General Conditions:**

1. Details above and the following clauses collectively form the terms and conditions of this Promotion ("Terms and Conditions").
2. Each entrant is responsible for ensuring his or her familiarity with these Terms and Conditions at the time of participation. Participation in this Promotion is deemed acceptance of these Terms and Conditions. The Promoter's decision not to enforce a specific restriction (whether communicated to a entrant or not) does not constitute a waiver of that restriction or of these Terms and Conditions generally.
3. The Promoter's decision in relation to any aspect of these Term and Conditions and the Promotion is final and binding on every person who participates. No correspondence will be entered into.
4. Any values stated in these Terms and Conditions are in AUD including GST.
5. The Promotion may be extended at the Promoter's absolute discretion.
6. Entrants can only participate in the Promotion in their own name. Entrants who enter using multiple aliases (e.g. multiple names, addresses and/or email addresses) will be disqualified.
7. All entrants acknowledge that the Promoter can rely on these Terms and Conditions even if the Promoter only learns of a person's ineligibility after the Promoter has awarded a Prize to the ineligible person. Payment of the Prize value to the Promoter may be required by the Promoter if this occurs.
9. Entries are deemed to be received at the time of eligible purchase made by the entrant.
11. The Promoter is not responsible for any undelivered emails due to a entrant's spam filters or email settings.
12. The Promoter shall not be liable for a Prize being lost, deleted, stolen, damaged or tampered with in any way before it reaches an entrant or after it has been released to an entrant.
13. Any costs associated with accessing the Promotion, or associated with redeeming a Prize are the entrant's responsibility and are dependent on the internet service provider used.
14. The Promoter may, in its sole discretion, declare any entry or entrant invalid if the entrant:
  - a) disrupts, annoys, abuses, threatens, harasses or attempts to do any of these things to the Promoter, another entrant or potential entrant of, or anyone else associated with, this Promotion; or
  - c) engages in conduct in relation to this Promotion which is misleading, deceptive, fraudulent or damaging to the Promoter's goodwill or reputation.
15. If this Promotion is interfered with in any way or is not capable of being conducted as reasonably anticipated due to any reason beyond the reasonable control of the Promoter, the Promoter reserves the right, in its sole discretion, to the fullest extent permitted by law to modify, suspend, terminate or cancel the Promotion, as appropriate, subject to any directions from any relevant authority.
16. As a condition of claiming a Prize, the entrant may be required to (at the Promoter's discretion) sign any legal documentation as and in the form required by the Promoter and/or Prize suppliers in their absolute discretion.
17. The Promoter may communicate or advertise this Promotion via Facebook. However, the Promotion is in no way sponsored, endorsed or administered by, or associated with, Facebook. Entrants are providing their

information to the Promoter and not to Facebook. Each entrant completely releases Facebook from any and all liability.

18. Prizes must be taken as offered and may not be varied. Prizes are not transferable, exchangeable, or redeemable for cash. If a Prize is unavailable for any reason, the Promoter reserves the right to substitute another Prize of equal or greater value for that Prize, or element of it, subject to the approval of any relevant authority.

19. Except for any liability that cannot be excluded by law, the Promoter (including its officers, employees and agents) excludes all liability (including negligence), for any personal injury; or any loss or damage (including loss of opportunity); whether direct, indirect, special or consequential, arising in any way out of the Promotion, including, but not limited to, where arising out of the following: (a) any technical difficulties or equipment malfunction (whether or not under the Promoter's control); (b) any theft, unauthorised access or third party interference; (c) any entry that is late, lost, altered, damaged or misdirected (whether or not after their receipt by the Promoter) due to any reason beyond the reasonable control of the Promoter; (d) any variation in Prize value to that stated in these Terms and Conditions; (e) any tax liability/implications incurred by an entrant; or (f) use of a Prize.

20. The:

(a) Promoter, the Promoter's related entities, the Participating Retailers and all agencies associated with the Promotion; and

(b) the employees, agents, directors and contractors, of all entities referred to in this clause

Shall not be liable for any loss or claim, action, demand, liability, damage, cost, expense or personal injury whatsoever (including but not limited to any direct, indirect or consequential loss), incurred, suffered or sustained by any person or entity (without limitation) in connection with, or arising from, the Promotion or acceptance of a Prize, except that which cannot be excluded by law (in which case that liability is limited to the maximum extent allowable by law).

21. Entrants must, at the Promoter's request, participate in any Promotion activity (such as publicity and photography) relating to participating in the Promotion, free of charge, and they consent to the Promoter using their name and image in any future promotional material.

22. **CAUTION:** Any attempt to deliberately undermine the legitimate operation of this Promotion may be a violation of criminal and civil laws and should such an attempt be made, whether successful or not, the Promoter reserves the right to refer the matter to law enforcement authorities and/or to seek damages or such other civil remedies as the Promoter may determine from time to time to the fullest extent permitted by law.

#### **Personal Information:**

24. All information entrants provide ("Personal Information") will be used by the Promoter for the purpose of administering this Promotion and awarding Prizes.

25. The Promoter may disclose entrant's Personal Information to its contractors and agents to assist in conducting this Promotion and as required, to Australian regulatory authorities.

#### **Privacy Policy:**

The Promoter's privacy policy can be found at <https://www.rinnai.com.au/support-resources/privacy-statement/>