

## Gas Fireplace

650, 750, SS850, 950, 1250

### ERROR CODES

| Code | Probable Cause                       | Action                                                                                                                                         |
|------|--------------------------------------|------------------------------------------------------------------------------------------------------------------------------------------------|
| 00   | Mains power failure                  | Reset heater. Press ON/OFF button on the control panel/remote control/App twice - to turn the fire back on                                     |
| 11   | Ignition failure                     | Check that the gas supply is turned on. Switch the heater to STANDBY and then ON again. If the error persists, a Service call will be required |
| 12   | Incomplete combustion                | As above                                                                                                                                       |
| 14   | Inlet Blockage / Overheat            | Clean inlet, if the error persists, a service call will be required                                                                            |
| 16   | Room overheat                        | Lower room temp to below 40°C                                                                                                                  |
| 31   | Room temperature sensor faulty       | Service call                                                                                                                                   |
| 32   | Overheat temperature 1 sensor faulty | Service call                                                                                                                                   |
| 33   | Overheat temperature 2 sensor faulty | Service call                                                                                                                                   |
| 53   | Spark sensor faulty                  | Service call                                                                                                                                   |
| 61   | Combustion fan motor faulty          | Service call                                                                                                                                   |
| 71   | Solenoids faulty                     | Service call                                                                                                                                   |
| 72   | Flame detection circuit fault        | Service call                                                                                                                                   |
| 73   | Communication error                  | Service call                                                                                                                                   |