

Energysaver FT/FDT Gas Flued Heater

ERROR CODES

In all cases, you may be able to clear the Error Message simply by turning the heater 'OFF', then 'ON' again.

NOTE: If the Error Message remains or returns on the next operation, contact Rinnai or your nearest service dealer and arrange for a service call.

Code	Probable Cause	Suggested fix
11	Ignition failure	Check gas supply is turned on, turn the heater OFF and then ON again.
		If the error persists a service call will be required
12	Flame failure	Check gas supply is turned on
14	Filter blockage / overheat	Clean filter(s). If the error persists a service call will be required
16	Room overheat	Lower room temperature to less than 40°C
30	Overheat temperature sensor faulty	A service call will be required
31-32	Room temperature sensor faulty	A service call will be required
33-35	Overheat temperature sensor faulty	A service call will be required
40	Sensor tube failure	Owner/Operator: A service call will be required.
		Installer : Confirm that the commissioning has been completed in accordance with both the installation and the commissioning instructions.
		Ensure that the pressure check tube is not blocked, pinched or crushed.
		If the error persists a service call will be required



49	Sensor breakdown	A service call will be required
53	Spark sensor faulty	A service call will be required
61	Combustion fan faulty	A service call will be required
62	Convection fan faulty	A service call will be required
70	Faulty 'ON/OFF' switch	A service call will be required
71	Faulty solenoids	A service call will be required
72	Flame detection circuit fault	A service call will be required
73	Communication error	A service call will be required
81	Faulty solenoids	A service call will be required
99	Flue terminal blocked	Owner/Operator: Check that the flue terminal is free of any obstructions.
		If the error persists a service call will be required.
		Installer: Confirm that the commissioning has been
		completed in accordance with both the installation and the commissioning instructions.
		Check that the flue terminal is free of any obstructions.
		Ensure that the pressure check tube is not blocked, pinched or crushed.
		If the error persists a service call will be required