

## **Electric Panel Heater**

Warranty

# Rinnai

### **WARRANTY, FEATURES & SPECIFICATIONS**

#### **WARRANTY**

The benefits to the consumer given by this warranty are in addition to all other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

This heater has a 7 year parts warranty from date of purchase. If the product fails within this 7 year period return it to the supplier with proof of purchase for repair or replacement.

Supplier warranty claims for Rinnai products or services must be made by contacting Rinnai Australia. Contact details are on the back of this document.

The following exclusions may cause the warranty to become void and may result in a service charge and costs of parts (if required):

- 1. Accidental damage and acts of God.
- 2. Failure due to abuse or misuse, improper maintenance, failure to maintain or improper storage.
- 3. Failure due to incorrect or unauthorised installations or outdoors use.
- 4. Failure or damage caused by alterations, service or repair work carried out by persons other than Rinnai service persons or service agents.
- 5. Where it is found that there is no fault with the appliance and the issue is related to the installation or is due to the failure of electricity supply.

#### **FEATURES**

This heater incorporates the following design features.

DIY Installation:	This heater is suitable for Do It Yourself installation.		
Silent Operation:	Electric element operation eliminates fan noise.		
Draft Free:	Non fan operation also means no drafts.		
Low Maintenance:	No moving parts makes for virtually maintenance free operation.		
Programmable On / Off Timer:	Equipped with a programmable ON / OFF timer which can be set to operate multiple times over a 24 hour period.		
`Tamper Resistant' Operation:	Includes a Lock function designed to prevent accidental operation and small children from altering the heater settings.		
Operation:	The heater uses electricity as the heating medium. It operates on the 'natural convection' principle where air from the room is drawn into the 'air inlet' louvres at the base of the appliance, is heated inside the appliance and expelled through the 'air outlet' louvres at the top of the appliance without the use of fans. A sophisticated thermostatic system keeps the room close to the selected temperature.		

#### **SPECIFICATIONS**

Model		PEPH-22PEW	PEPH-15PEW	PEPH-10PEW	
Rated Power		2200 Watt	1500 Watt	1000 Watt	
Rated Voltage		240V ~ 50Hz			
Dimensions	Height	440mm	440mm	440mm	
	Width	1035mm	775mm	615mm	
	Depth	130mm	130mm	130mm	
Weight		7.9kg	6.2kg	5.1kg	
Installation Options		Wall or Freestanding	Wall or Freestanding	Wall or Freestanding	

## Rinnai Australia Pty Ltd

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100 Atlantic Drive, Keysborough, Victoria 3173 P.O. Box 460, Braeside, Victoria 3195 Tel: (03) 9271 6625

#### **Customer Service**

Tel: 1300 555 545\*

Monday to Friday, 8.00 am to 5.00 pm EST.

\*Cost of a local call may be higher from a mobile phone. (National calls from public phones in Australia are free.)

For further information visit www.rinnai.com.au or email enquiry@rinnai.com.au

Rinnai has a Service and Spare Parts network with personnel who are fully trained and equipped to give the best service on your Rinnai appliance. If your appliance requires service, please call Customer Service.

With our policy of continuous improvement, we reserve the right to change, or discontinue at any time, specifications or designs without notice.

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