



Gas Dryer

Rinnai

Register online at www.rinnai.com.au

Rinnai Gas Dryer Product Warranty

Warranty Terms

The benefits to the consumer given by this warranty are in addition to all other rights and remedies of the consumer under a law in relation to the goods or services to which the warranty relates.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and for compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

Given installation and application is in accordance with the manufacturer's specifications and instructions as published at the date of installation, Rinnai will repair or replace goods free of charge in the event of defects arising from faulty materials and/or workmanship in accordance with the Warranty Terms in Tables 1 and 2, Definitions, Warranty Conditions and Exclusions stated in this document.

Rinnai is responsible for reasonable costs associated with legitimate warranty claims, including call-out of an authorised Rinnai service provider to inspect the faulty product. Rinnai is not responsible for:

- (a) costs for tradespeople that are not authorised Rinnai service providers; or
- (b) any costs, including call-out costs for an authorised Rinnai service provider, associated with a product which is determined upon inspection not to be covered by this warranty.

The consumer will be reimbursed by Rinnai for any reasonable costs associated with making a legitimate warranty claim against Rinnai which are not otherwise specified above.

Enquiries relating to Warranty claims for Rinnai products or services must be made by contacting Rinnai Australia. Contact details are on the back of this document.

TABLE 1

Gas Dryers	Domestic Use Parts & Labour	Commercial Use Parts & Labour
Drysoft 4	2 Years	1 Year
Drysoft 6	2 Years	1 Year

Definitions

Domestic Use:

The warranty periods that are allocated under “Domestic Use” are based on the gas clothes dryer usage of a typical family and apply only to gas dryers installed in domestic dwellings.

Commercial Use:

The warranty periods that are allocated under “Commercial Use” are for gas clothes dryers installed at premises such as commercial and industrial buildings, hotels, motels, caravan parks, and sporting complexes, but not limited to these.

Warranty Conditions

1. This warranty applies to products which are manufactured on or after the date of publication of this warranty but before the next date of publication of this warranty.
2. All terms of this warranty are effective from date of installation of the appliance(s) and the attending service person reserves the right to verify this date by requesting proof of purchase or a copy of the certificate of compliance. Where the date of completion of installation is not known, this warranty will commence 2 months after the date of manufacture. The date of manufacture is stated on the dataplate of the appliance.

Note: Certificates of compliance must be issue by the installer by law in all States and Territories of Australia

3. The gas dryer and components must be installed in accordance with the Manufacturer’s Installation Instructions, current AS 3000, AS 3500 and AS 5601 as applicable, local regulations and municipal building codes. Gas dryers and components must only be installed, commissioned and removed by persons authorised by local regulations to do so and serviced and repaired by Rinnai approved technicians.
4. The warranty applies only to the components supplied by Rinnai. It does not apply to components supplied by others, such as isolating valves, electrical switches, pipe work, electrical cables and fuses, but not limited to these.
5. Where the gas dryer or its components have not been sited in accordance with the Installation Instructions or are installed such that normal service access is difficult, a service charge will apply. At the discretion of the attending service person, if access is deemed dangerous, service will be refused. Any work required to gain reasonable access to gas dryer components may also be chargeable at the discretion of the attending service person (for example, removal of cupboards, doors or walls, or the use of special equipment to move components to floor level).

6. Any inspection, service, repair or replacement activities associated with warranty on Rinnai products must be authorised by Rinnai Australia before commencement.
7. Where a failed component is replaced under warranty, the balance of the original appliance warranty will remain effective. The replacement part or appliance does not carry a new warranty.
8. Rinnai reserve the right to transfer functional components from defective appliances if they are suitable.
9. Rinnai reserve the right to have the installed product returned to the factory for inspection.

Warranty Exclusions

No warranties except those implied and that by law cannot be excluded are given by Rinnai in respect of Goods supplied. Where it is lawful to do so, the liability of Rinnai for a breach of a condition or warranty is limited to the repair or replacement of the Goods, the supply of equivalent Goods, the payment of the cost of repairing or replacing the Goods or acquiring equivalent Goods as determined by Rinnai.

The following exclusions may cause the warranty to become void and will result in a service charge and costs of parts (if required):

1. Accidental damage and acts of God.
2. Failure due to misuse, incorrect or unauthorised installations.
3. Failure or damage caused by alterations, service or repair work carried out by persons other than Rinnai service persons or service agents.
4. Where it is found that there is no fault with the appliance and the issue is related to the installation or is due to the failure of electric or gas supplies or corrosive atmosphere.
5. Labour costs incurred due to a Rinnai Service person or service agent performing checks which should have been carried out by the customer in accordance with the Customer Instructions and where no defect is found.



1st-Care
installation • service

Need a Service?

Rinnai appliances like any, benefit from regular maintenance in order to maximise ongoing performance.

We recommend that our appliances are serviced at least every 2 years to minimise any potential down time, ensure safety of the product and ultimately prolong the life span of the unit.

To support this, our highly experienced 1st-Care Service Team are available to assist with any of your ongoing service and installation needs.



Call 1st-Care on 1300 555 545 to make a booking

SEND US YOUR PHOTOS!

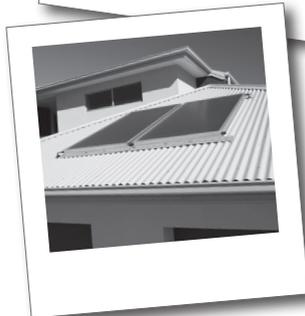
Proud of your Rinnai appliance installation?

If you think that your Rinnai appliance installation is worthy of showcasing, then why not send us a photo or two! All you need is a computer and a digital camera.

Once you've selected the best shots:

1. Go on-line at rinnai.com.au
2. Click the Promotions section
3. Click on the send us your photos icon and follow the prompts

Cheers
Rinnai Marketing Team



Rinnai



Heating Solutions for indoors

Rinnai Energysaver® Power Flued Gas Heating

The Rinnai Energysaver® range of Power Flued heaters achieve an ideal balance of an even spread of warm clean air throughout the room, at efficiency levels which out perform most other heating systems. Thermostatically controlled for true peace of mind, the new Rinnai Energysavers offer the ultimate in comfort and safety.

- Efficiency rating between 4.2 - 4.3 Stars
- Superior indoor air quality with zero emissions into the room
- Power Flued allowing flexibility with multiple installation options
- Full Electronic Thermostatic Control
- Dual Digital Timers with Pre-Heat and Economy Modes
- Inbuilt Humidifier Tray
- Child Lock prevents unwanted access

For further information or to download a brochure see www.rinnai.com.au

Rinnai

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National Help Line

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*** Cost of a local call higher from
mobile or public phones.**

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