



Rinnai Fire Control

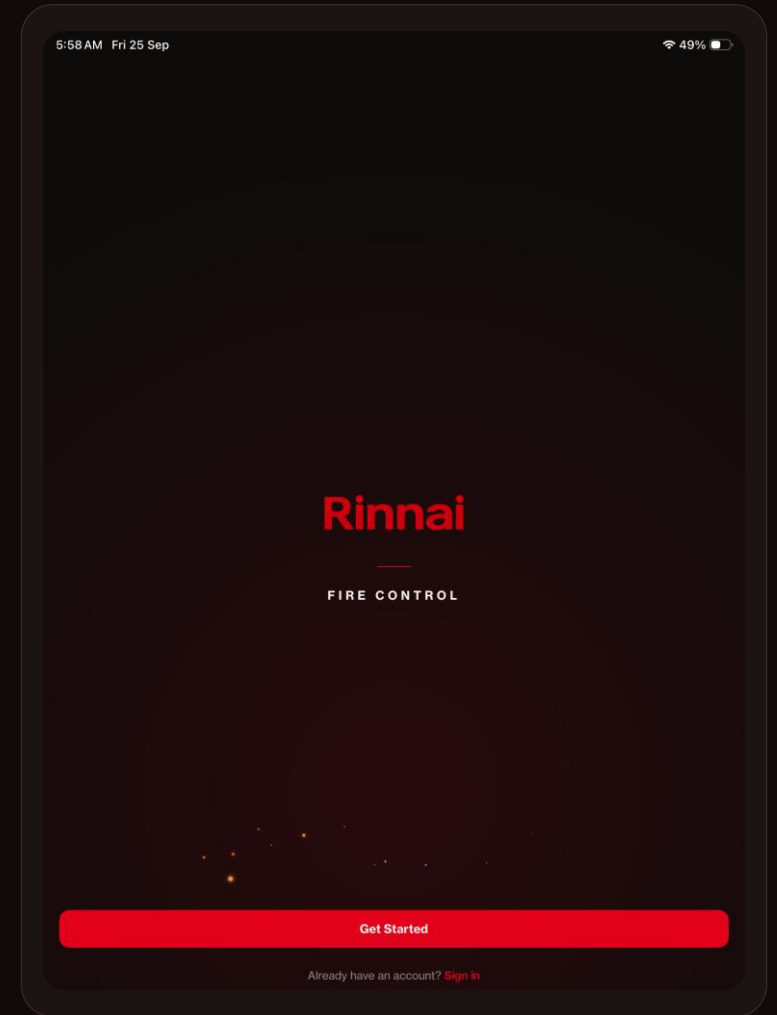
App Setup Guide: Pairing Your Fireplace

1

Step 1 of 15

Open the app

Launch Rinnai Fire Control on your phone or tablet. You'll land on the splash screen with the Rinnai logo and "Fire Control" branding.

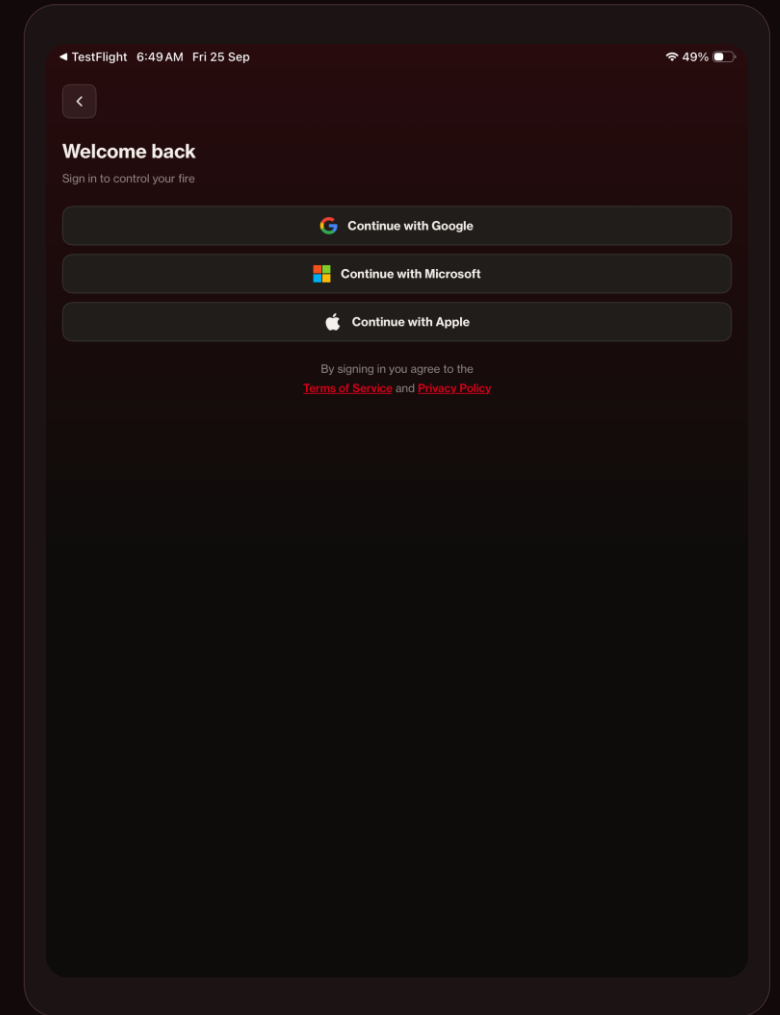


2

Step 2 of 15

Choose how to sign in

On the Welcome Back screen, tap Continue with Google, Microsoft, or Apple to sign in to your account.

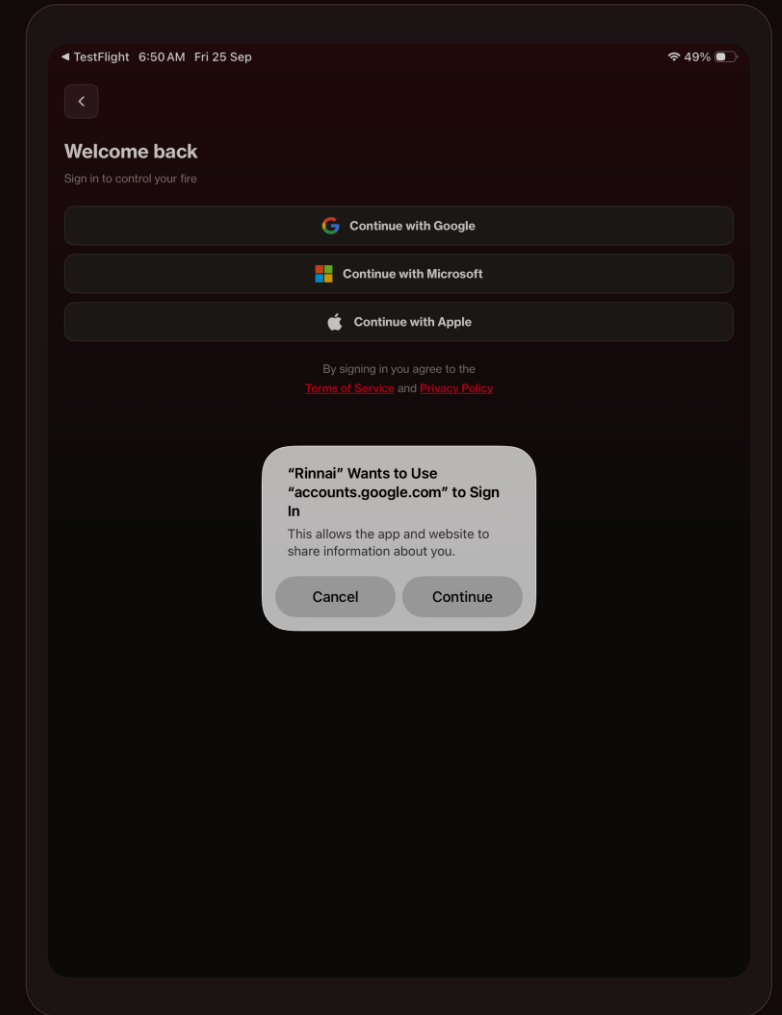


3

Step 3 of 15

Confirm the sign-in request

Your device will ask if Rinnai can use `accounts.google.com` to sign you in. Tap Continue to proceed.

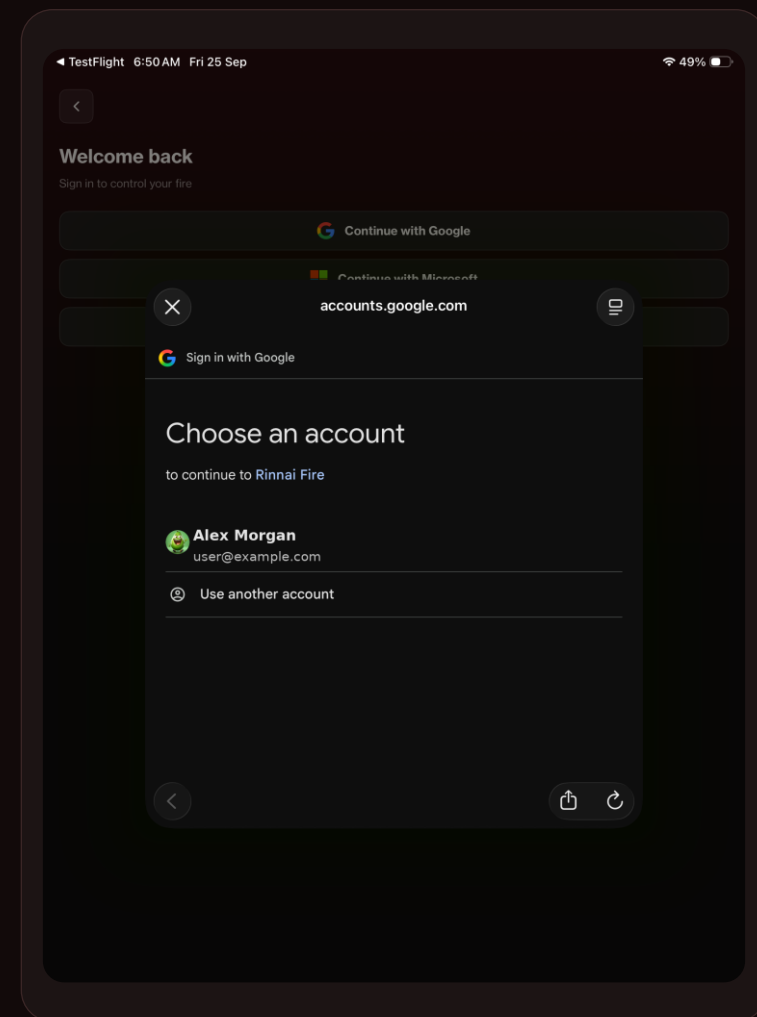


4

Step 4 of 15

Pick your Google account

Choose the account you want to sign in with from the list, or select "Use another account" to enter a different one.

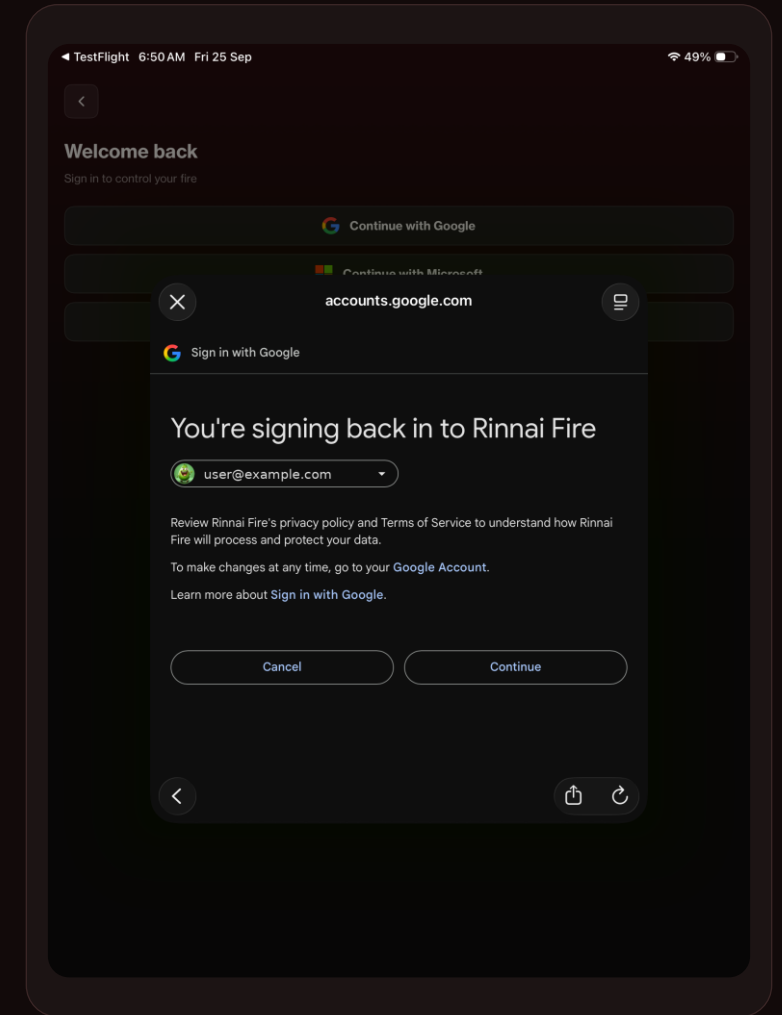


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Step 5 of 15

Confirm your Google sign-in

Review the sign-in details for your Google account and tap Continue to finish signing in.

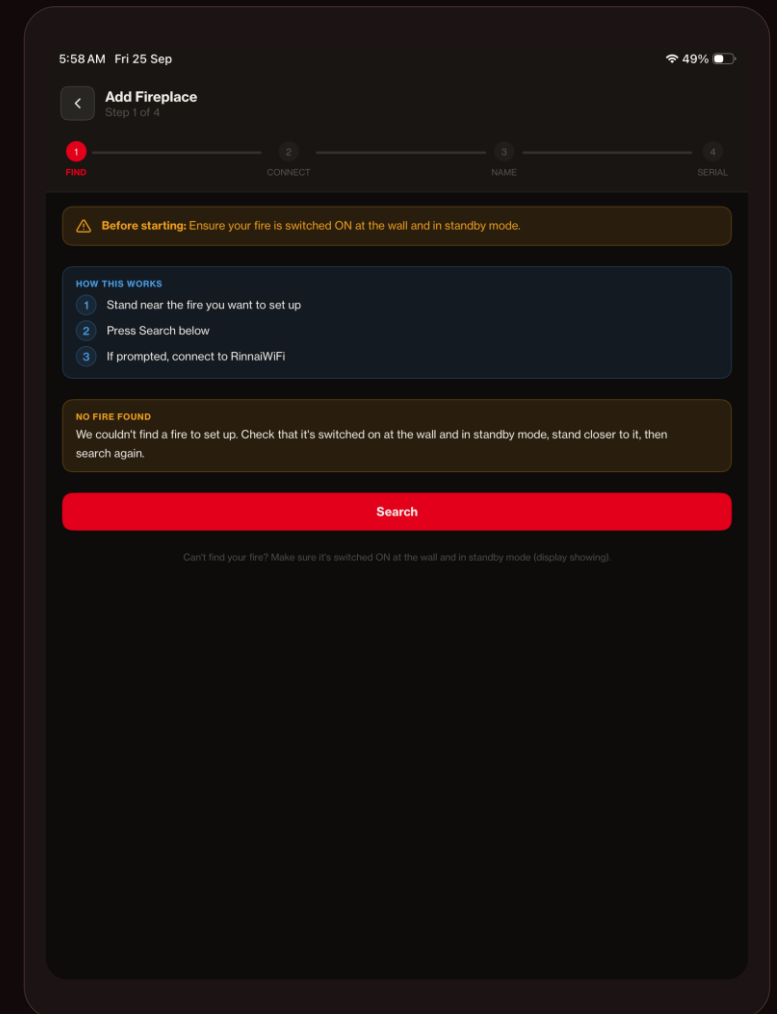


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Step 6 of 15

Start adding your fireplace

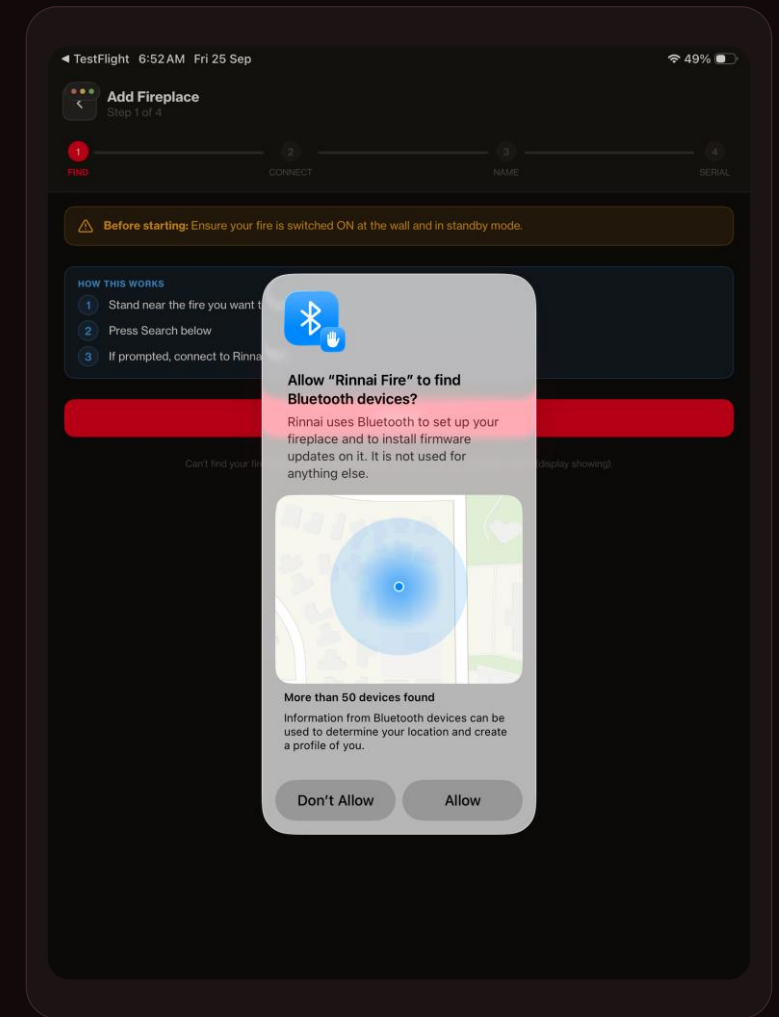
On the Find step, make sure your fire is switched ON at the wall and in standby mode, stand near it, then tap Search.



7 Step 7 of 15

Allow Bluetooth access

Rinnai Fire needs Bluetooth to find your fireplace and install firmware updates on it. Tap Allow.

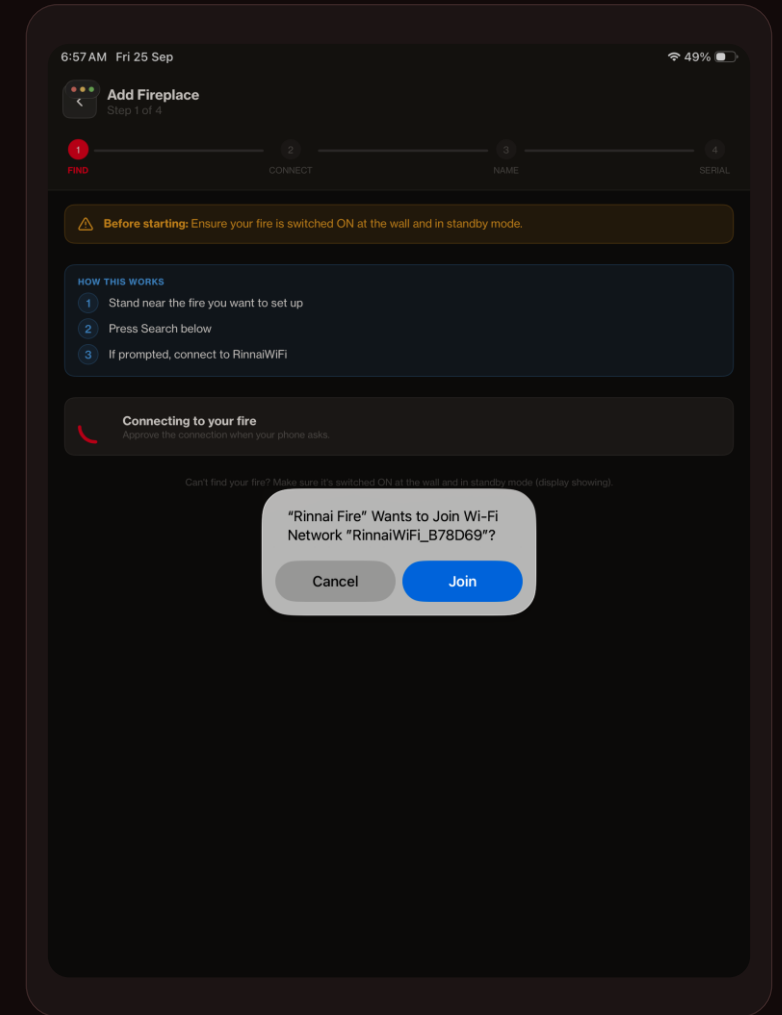


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Step 8 of 15

Join the fireplace's Wi-Fi

Your device briefly joins the fireplace's own Wi-Fi network (named RinnaiWiFi_xxxxxx) so the app can talk to it. Tap Join.

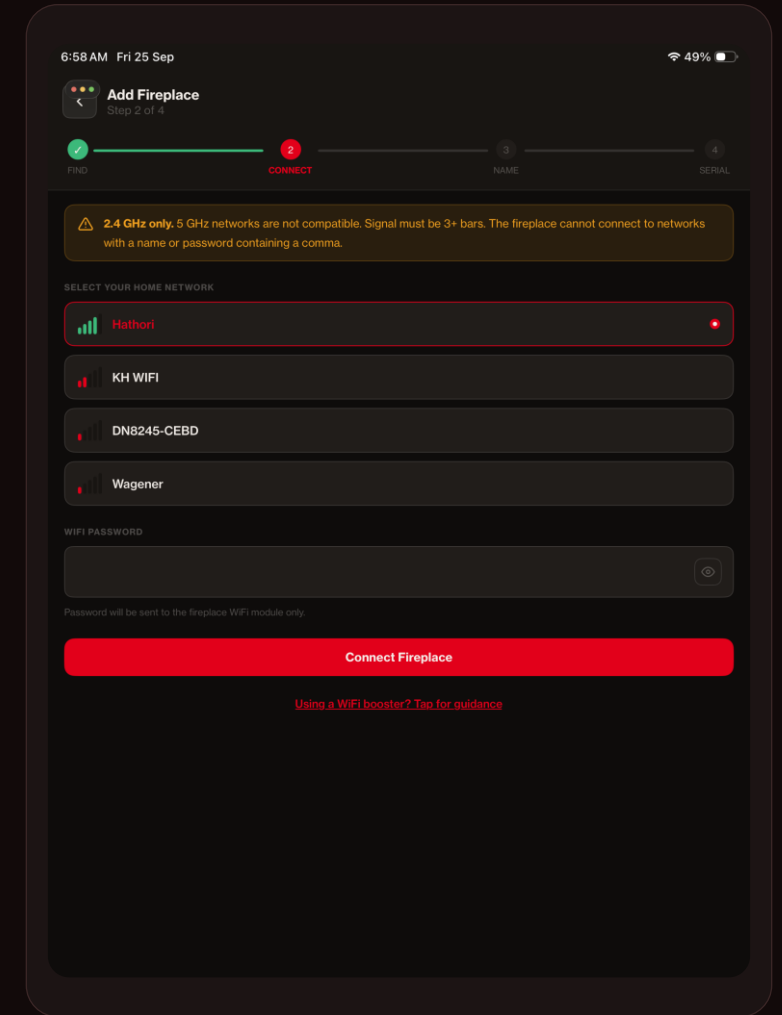


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Step 9 of 15

Connect to your home Wi-Fi

Select your home network (2.4GHz only, 3+ bars signal), enter the Wi-Fi password, then tap Connect Fireplace.

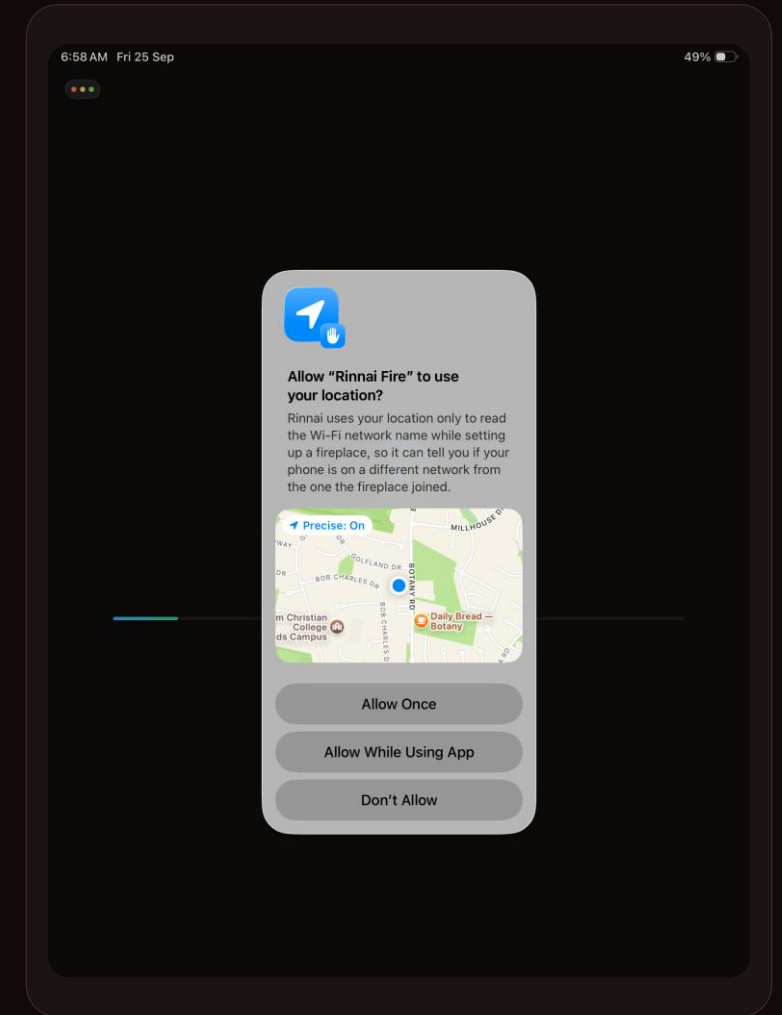


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Step 10 of 15

Allow location access

Rinnai uses your location only to check your phone is on the same Wi-Fi network as the fireplace. Tap Allow While Using App.

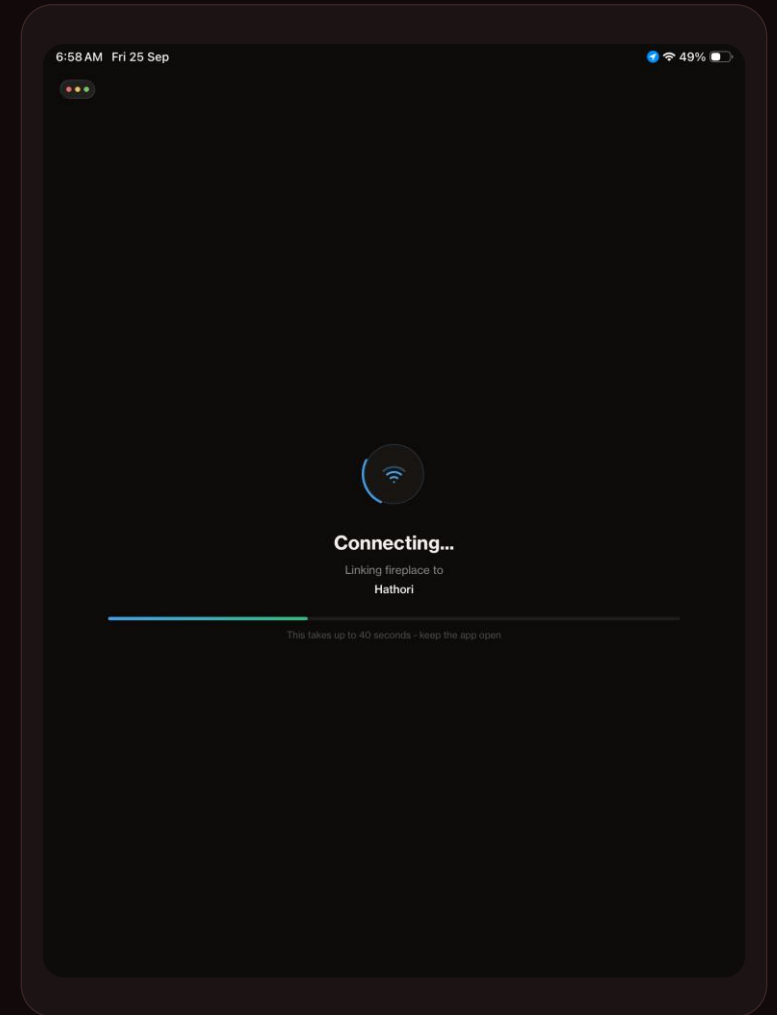


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Step 11 of 15

Linking your fireplace

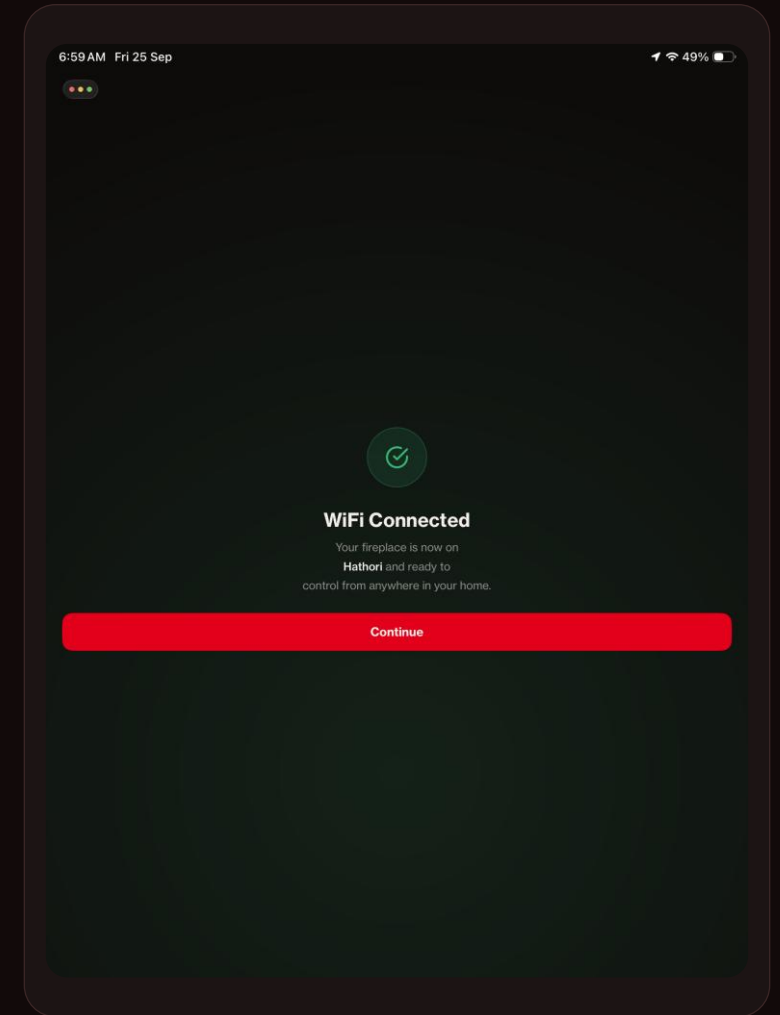
The app links the fireplace to your home network. This can take up to 40 seconds. Keep the app open until it finishes.



✓ Step 12 of 15

You're all set

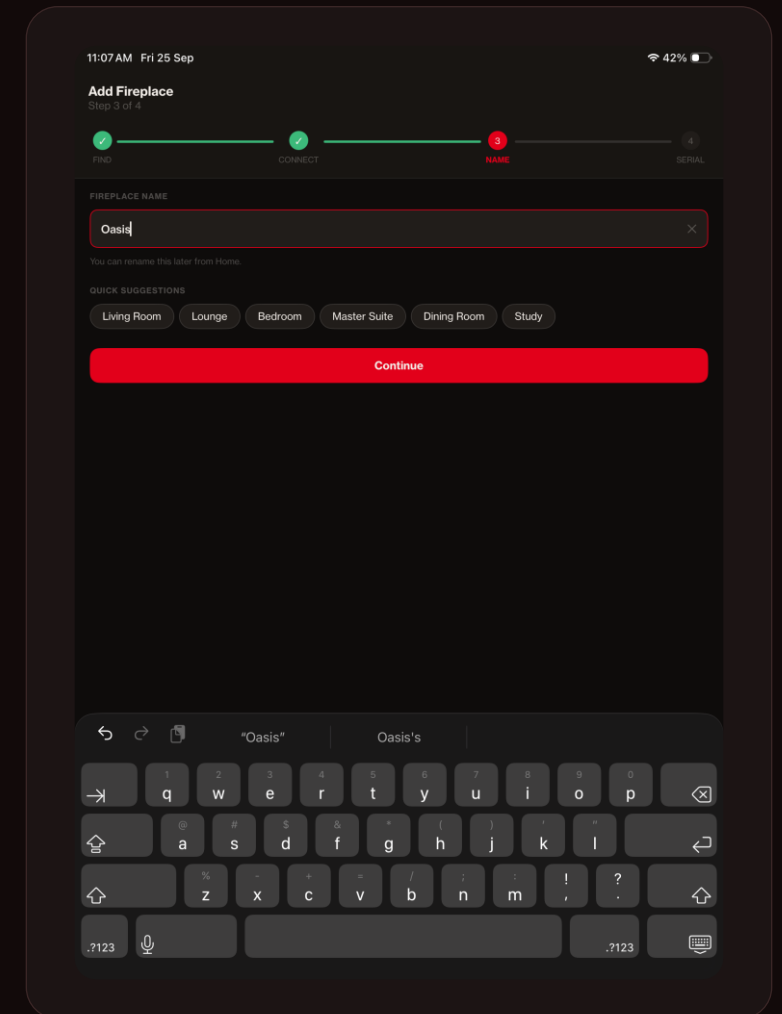
Your fireplace is now connected to Wi-Fi and ready to control from anywhere in your home. Tap Continue to finish setup.



13 Step 13 of 15

Name your fireplace

Give it a name so it's easy to identify - pick a quick suggestion like Living Room, or type your own, then tap Continue.



14 Step 14 of 15

Enter the serial number

Find the 10-character serial number on the back of your operation guide or the rating plate inside the firebox, then type it in with no spaces or dashes.

11:10 AM Fri 25 Sep 42%

< Add Fireplace
Step 4 of 4

FIND CONNECT NAME SERIAL

FIREPLACE
Oasis

SERIAL NUMBER *

Enter 10-character serial number

0/10 characters

Found on the **back of your operation guide** or on the rating plate inside the firebox. 10 characters - no spaces or dashes.

EXAMPLE

RHFE1500D NZ

SERIAL NUMBER: LJZBBB0010

Enter all 10 characters (0/10)

Q W E R T Y U I O P
A S D F G H J K L
Z X C V B N M
.123

15 Step 15 of 15

Confirm and save

Once the app matches your serial number to a model, review the details shown and tap Confirm & Save to finish adding your fireplace.

